



Quality Policy Statement

At Alps Hospitals, we are driven by a passion to deliver safe, effective, and patient-centred healthcare services, with particular excellence in fertility and reproductive medicine, in a manner that combines clinical expertise with hospitality-driven care.

Alps is committed to satisfying applicable requirements and providing a compassionate patient experience, establishing and monitoring measurable quality objectives to enhance clinical outcomes and patient satisfaction, applying risk-based thinking and innovation to improve processes, continually improving the effectiveness of its Quality Management System in line with ISO 9001:2015, and engaging patients and other stakeholders to ensure services remain responsive, accessible, and aligned with their needs and expectations.

This quality policy has been communicated to all relevant interested parties and is aligned with the strategic direction of Alps Hospitals to be a leading fertility and multi-specialist healthcare provider in Africa.

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